GOVERNMENT OF THE DISTRICT OF COLUMBIA DEPARTMENT ON DISABILITY SERVICES

PCR Results Web Posting

Provider Organization	Crystal Springs		
Contact Person(s)	Novene Powell		
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Provider Services Reviewed	Residential Habilitation, Day Habilitation,		
# Individuals Reviewed by Service	Residential Habilitation - 2		
	Day Habilitation - 2		
Annual PCR dates	10/13/2015 - 10/15/2015		
F/U Review Date(s)	12/28/2015		
Annual Report Date	10/26/2015		
F/U Report Date	12/29/2015		

The overall results on initial review were:

Service Person Centered				Satisfaction Score		
		Domains Score				
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Residential Habilitation	All Q/A Indicators	136/147	482/521	93%	5/6	83%
	Critical Indicators	50/53	250/265	94%		
Day Habilitation	All Q/A Indicators	100/106	380/400	95%	6/6	100%
	Critical Indicators	48/49	240/245	98%		
Organizational		Organ Outco	izational nes			

Score

Points

%

	Yes/Total	Yes/Total	
All Q/A Indicators	32/38	108/128	84%
Critical Indicators	10/13	50/65	77%

The overall results on follow up review were:

Service		Person Centered Domains Score			Satisfaction Score	
		# Yes/Total	Points Yes/Total	%	# Yes/Total	%
Residential Habilitation	All Q/A Indicators	146/147	516/521	99%	5/6	83%
	All Critical Indicators	52/53	98%			
Day Habilitation	All Q/A Indicators	104/106	394/400	99%	6/6	100%
	All Critical Indicators	49/49	100%			

Organizational		Organizational Outcomes			
		Score			
		#	Points	%	
		Yes/Total	Yes/Total		
	All Q/A Indicators	38/38	128/128	100%	
	All Critical	13/13		100%	
	Indicators				

Certification issued/dates/services

Waiver Service	Certification Dates	Certification Type
Residential Habilitation	10/13/2015 - 10/13/2016	Annual
Day Habilitation	10/13/2015 - 10/13/2016	Annual